

INTERNATIONAL WARRANTY

LIMITED WARRANTY APPLYING TO INTERNATIONAL SHIPMENTS

Our products are warranted for two years after shipment by us to the extent that we will, at our option, either repair or replace without charge, products determined by us to have manufacturing defects. Alternatively, if in our judgment, repair or replacement is not the best option, we may choose to issue a merchandise credit not to exceed the total cost charged to the buyer for the goods including shipping and insurance.

For our warranty to be in effect, we require the customer to inspect the merchandise for defects within ten (10) calendar days of receipt and notify us in writing of any suspected defects within twenty (20) calendar days of receipt. The notification shall include reasonable evidence to confirm the defect such as dimensional, pictorial, and test data.

Should a hidden defect be discovered within the warranty period, the customer shall notify us in writing within ten (10) days of discovery. The notification shall include reasonable evidence to confirm the defect such as dimensional, pictorial and test data.

This warranty does not cover failures due to incorrect installation (including stress from misalignment or over-torque of bolts), or due to subjecting the merchandise to pressures (including water hammer), temperatures or combinations of pressures and temperatures higher than those stipulated in our product specifications. This warranty does not cover damage due to incorrect installation or maintenance such as scratched sealing surfaces resulting from incorrect cleaning procedures or other abuse.

If essential information about an application is given to us, we may be able to comment as to our opinion regarding the usefulness of our product in the service described. However, this warranty should not be interpreted as including any warranty for fitness of service.

NO WARRANTY IS INCLUDED COVERING ANY EXPENSE FOR REMOVAL, REINSTALLATION, OR OTHER CONSEQUENTIAL DAMAGES ARISING FROM ANY APPLICATION OF OUR PRODUCTS, WHETHER OR NOT DEFECTIVE. THE WARRANTIES INCLUDED HEREIN ARE THE ONLY ONES WE MAKE, AND ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED.